

JURASSIC LAND KIULU WEBSITE BOOKING

TERMS AND CONDITIONS

- Visitors are advisable to do advance ticket purchase via Jurassic Land Kiulu Online Ticketing System prior to visiting.
- All visits must provide contactable contact details for the ticket purchase.
- Visitor will be able to download and print the booking confirmation slip after completing booking with successful payment. The slip will be required to be shown to our ticketing staff upon arrival at the main entrance gate for check-in verification.

VISITING TIME

- Visits to the Jurassic Land Kiulu based on the operation hour. Operation hour starts at 9.00am-6.00pm.

ARRIVAL

- Any late arrival exceeding the entrance operating hour ticket booth (**CLOSED AT 4.45PM**) will not be entertained and will not be allowed entry. Cafe last order at **5.00PM**.
- Visitors **MUST** comply with visiting operation hour (**9.00am-4.45pm**). No extension of visiting time will be given for late arrivals/entry due to the fault of the visitors.

CANCELLATION AND RESCHEDULING

- Cancellation of visit after ticket have been confirmed will not be entertained.
- Rescheduling of visits are allowed for **ONE TIME ONLY** at least 3 **DAYS PRIOR** to initial date of visit registered.
- Only change of date allowed during rescheduling.

REFUND POLICY

- Jurassic Land will not refund for any cancellation.
- Jurassic Land Kiulu will only attend to refund requests pertaining overcharging or double charging the visitors with valid proof of payment attached in the email to jurassiclandsalesteam@gmail.com.

BAD WEATHER DURING VISIT

- Visitors **MUST** be self-prepared for any possibilities of bad weather including to bring own umbrella or rain coat.
- There shall be no last minute rescheduling allowed due to inclement / bad weather.
- There shall be no extension of visiting time caused by inclement weather conditions. If guest reach Jurassic Land Kiulu during bad weather, they may reschedule within **ONE WEEK** period from the actual date of visit.

COVID19 PREVENTION SOP

- Visitors **MUST** follow all visiting SOP and practices provided throughout visiting hours in Jurassic Land Kiulu
- To wear face mask all time inside enclosed buildings
- To practice self-hygiene and utilizing provided hand sanitizing facility. To encourage social distancing SOP
- Some areas and might be closed temporarily without prior notice due to security and safety reasons.
- Some areas and facilities especially inside kiosk main building will be subject to total entry limitation to avoid overcrowding.
- Visitors **MUST** comply with all Jurassic Land Kiulu's SOP as part of the management's initiative in ensuring
- security and safety of all visitors and our farm as a whole.

COVID19 SOP FOR GROUP VISIT

- Visitors **MUST** always monitor their accompanying members/persons for any signs of COVID19 during the visit sessions.
- If for any unfortunate event where visitors and/or accompanying persons fall ill or show signs or exhibit symptoms suggestive of COVID19 or respiratory related ailments on the way to the Jurassic Land Kiulu, all persons in the group must immediately seek medical attention from the local health authority and **NOT** proceed to visit Jurassic Land Kiulu.

SHALL BE IMPLEMENT IF ANY/UPDATES FROM GOVERNMENT ORDERS.

- COVID19 MySejahtera status will be checked upon arrival at main entrance gate.
- Visitor with positive COVID19 status will not be allowed to enter into Jurassic Land Kiulu.
- Person under quarantine order are strictly not allowed to enter into Jurassic Land Kiulu.

JURASSIC LAND KIULU POLICIES AND RULES

- Visitors **MUST** comply with all Jurassic Land Kiulu rules during visiting to visiting Theme Park.
- Visitors are strictly **NOT ALLOWED** to enter any restricted areas within Jurassic Land Kiulu.
- No unruly behavior so as to cause inconvenience to other visitors and park assets.
- Visitors **MUST** ensure all rubbish is properly disposed in provided bins.
- Jurassic Land Kiulu shall not be held responsible for any untoward incidents/accidents during the cause of the visits.
- Please do not leave any valuable in unattended vehicles. Safety of vehicles as well as any belongings kept inside the vehicles at parking bays are at full responsibilities of visitors.
- Visitors are always reminded not to go near any danger place (unless otherwise permissible under the watch of Jurassic Land Kiulu Personnel) due to safety reasons. Photography may only be at designated areas within distance determined by the Theme Park
- Use of toilets must be in clean and hygienic manner.
- Stricly **NO VANDALISM**.
- Photo and video taking for commercial purpose without permission through proper procedure from Jurassic Land Kiulu's management are **NOT ALLOWED**.
- Strictly **NO SMOKING** in smoking prohibited areas.
- Strictly **NO OUTSIDE** foods and drinks to be allowed into Jurassic Land Kiulu.
- Strictly **NO ALCOHOLIC** drinks to be allowed into Jurassic Land Kiulu.
- Strictly **NO ANIMALS** to be allowed entry in Jurassic Land Kiulu.
- Visitors are **NOT ALLOWED** to pick any flowers or landscape plants without permission.
- Please make sure all personal belongings are kept properly. Safety and security of personal belongings are at full responsibilities of visitors.

Some areas and facilities might be closed temporarily without prior notice due to development and safetyreason.